

POLICY	Governance
TITLE:	User Pays Bylaw
AREA:	Governance
RESPONSIBILITY:	CEO
DATE APPROVED:	26 th October 2001
APPROVED BY:	Paddle Australia

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1. PA SERVICES USER PAYS BYLAW

This Bylaw was adopted by the Board of PA on 26th October 2001 under Rule 26 of the PA Statement of Purposes and Rules.

Notwithstanding the direct benefits associated with membership of PA and its member bodies, all members of PA shall be entitled equally to all services provided by PA.

2. PROVISION OF DIRECT SERVICES

Direct Services may be provided on a variety of different bases as follows.

- (a) A service available to members and non-members, provided at no cost to the member or non-member. This includes general information, be it written or verbal, for example available in the public area of the PA website.
- (b) A service only available to members provided at a fee determined by PA. These services include those where the conditions of providing the service would normally make Canoe Club membership essential. For example, Australian Championships, and Instructor and Guide Insurance.
- (c) A service available to members and non-members, free to members and at a fee determined by PA to non-members. This includes services such as the "Classified Advertising" sections of the PA website.
- (d) A service available to members and non-members, at a fee to non-members with a reduced fee for members, with both fees determined by PA. This includes services such as instructor, coach and officials registrations, currently available to members and non-members equally. In the longer term, this may include on-line theory assessments related to the National Award Schemes and similar services.

3. SETTING OF FEES

The determination of the type of service and the fees levied is at the entire discretion of PA. Unless a significant policy issue is involved, the type of service and fee is determined by the General Manager.

4. FURTHER INFORMATION AND FUTURE CHANGES

For further information on PA's services and fees, please contact Paddle Australia on (02) 9763 0670 or email info@paddle.org.au.

The Board of PA may amend this Bylaw from time to time.