

Looking After Our Kids Code of Behaviour – Paddle Australia Personnel

31/07/2020

PURPOSE

Paddle Australia, comprising for the purposes of this Code Paddle Australia and each of the State Paddle Associations, seeks to provide a safe, fair and inclusive environment for everyone involved in our sport and those participating in programs and services delivered by State Paddle Associations and Affiliated Clubs.

This includes providing everyone involved in our sport, including Children and Young People, with a positive and enriching sporting environment that promotes their participation and development in the sport.

Paddle Australia is committed to safeguarding everyone involved in our sport including Children and Young People in our care and in the care of State Paddle Associations and Affiliated Clubs.

Part of this commitment to Children and Young People in our sport means that we are inclusive of those from a range of different backgrounds. This includes but is not limited to:

- Aboriginal and Torres Strait Islander Children and Young People;
- Children and Young People with a disability;
- LGBTI Children and Young People; and
- Children and Young People from culturally and linguistically diverse backgrounds.

Paddle Australia's Looking After Our Kids Codes of Behaviour aim to identify and prevent behaviour that may be harmful to Children and Young People in our sport.

Developed to protect Children and Young People engaged in paddling, Paddle Australia's Looking After Our Kids Code of Behaviour – Paddle Australia Personnel has been formally approved and endorsed by the board of Paddle Australia and the board of each of the State Paddle Association.

Paddle Australia's Looking After Our Kids Code of Behaviour – Clubs must be endorsed by any Affiliated Club that has agreed to be bound by Paddle Australia's Policy for Safeguarding Children and Young People.

Paddle Australia considers a failure to observe this Code of Behaviour as misconduct and will take appropriate disciplinary action in accordance with Paddle Australia's Policy for Safeguarding Children and Young People. In addition to any internal disciplinary proceedings, all matters that involve or may involve a breach of the law that are referred to Paddle Australia will be reported to the police and any other Government Agency.

There may be exceptional situations where this Code of Behaviour does not apply, for example, in an emergency situation. However, it is crucial that, where possible, you seek authorisation from the Chief Executive Officer or Executive Officer prior to taking action that contravenes this Code of Behaviour or that you advise the Chief Executive Officer of Executive Officer as soon possible after any incident in which this Code of Behaviour is breached.

Capitalised words within this document have the meaning as set out in Paddle Australia's Policy for Safeguarding Children and Young People.



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1. KEY REQUIREMENTS

Paddle Australia's Looking After Our Kids Code of Behaviour – Paddle Australia Personnel is underpinned by the following core values:

- to act within the rules and spirit of our sport, including the Spirit of Paddle;
- to display respect and courtesy towards everyone involved in our sport and prevent discrimination and harassment;
- to prioritise the safety and well-being of Children and Young People involved in our sport;
- to report any behaviour which is in breach of this Code of Behaviour to help prevent the abuse of Children and Young People in our sport;
- to encourage and support opportunities for participation in all aspects of our sport; and
- to support Paddle Australia Personnel to receive appropriate and necessary training as well as access to a fair and reasonable process if an investigation is required.

As custodians responsible for paddling's future, we are committed to ensuring others enjoy the rewards of life-long involvement and for this reason seek to ensure that our Clubs also provide a safe environment for Children and Young People and endorse Paddle Australia's Looking After Our Kids Code of Behaviour – Clubs.

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2. PADDLE AUSTRALIA'S LOOKING AFTER OUR KIDS CODE OF BEHAVIOUR

Paddle Australia's Looking After Our Kids Code of Behaviour – Paddle Australia Personnel details the expectations of acceptable behaviour of all Paddle Australia Personnel who are responsible for the care and wellbeing of Children and Young People in our sport.

All Paddle Australia Personnel must:

- ensure all Children and Young People participating in Paddling are doing so in accordance with the Paddle Australia Safety Guidelines and feel safe, included, encouraged and supported.
- use positive guidance strategies to ensure that Children and Young People are respected and treated fairly, giving positive and constructive feedback rather than negative criticism.
 If an individual is required to discipline a Child or Young Person, they must ensure that appropriate techniques are used with the safety and wellbeing of the Child or Young Person being considered.
- 3. put the welfare of Children and Young People first by encouraging a constructive environment where healthy competition, skill development, fun and achievement are promoted.
- 4. promote good sportsmanship by encouraging Children and Young People to be considerate of participants, officials and volunteers.
- 5. People may only give a gift to a Child or Young Person engaged in a paddling program, activity or service when:
 - a) The manager of the paddling program has provided their consent being satisfied that the giving of the gift is appropriate and proportionate in the circumstances; and
 - b) Parents/quardians have provided prior consent for any gift given.
- 6. use appropriate language and communication techniques when dealing with Children and Young People, providing clear direction, guidance and avoiding language that is:
 - a) discriminatory, racist or sexist;
 - b) derogatory, belittling, negative, sexual, profane or offensive; or
 - c) intended to threaten or be harmful to the Child or Young Person.
- 7. ensure change room and accommodation arrangements are appropriately considered to allow for suitable supervision whilst recognising the privacy of Children and Young People.
- 8. not take photos, videos or other recordings of Children and Young People without the prior consent of their parent or guardian, other than in connection with the Child or Young Person's participation in our sport and which are consented to under the terms of registration.
- 9. not seek to or contact Children or Young People outside contact that is required as part of the scope of the individual's role in our sport.
- 10. not engage in inappropriate conversations in the presence of Children and Young People, including communication on social media, email or mobile phone.



- 11. ensure that at all times, Children and Young People in our care are properly supervised. Specific attention should be given to make sure of proper supervision in activities that could potentially cause harm and ensure no child or young person in our care is neglected.
- 12. not supply alcohol or drugs to Children or Young People or be under the influence of alcohol or drugs when in the presence of Children and Young People.

3. SEXUAL MISCONDUCT

Under no circumstances is any form of 'sexual behaviour' to occur between, with, or in the presence of, Children or Young People. Engaging in sexual behaviour while participating in our sport is prohibited even if the Young Person/s involved may be above the legal age of consent.

'Sexual behaviour' encompasses all actions that would reasonably be considered to be sexual in nature, including but not limited to:

- 'contact behaviour', such as sexual intercourse, kissing, fondling, sexual penetration or exploiting a Child or Young Person through prostitution; and
- 'non-contact behaviour', such as flirting, sexual innuendo, inappropriate text messaging, inappropriate photography or exposure to pornography or nudity.

4. POSITIVE GUIDANCE AND DISCIPLINE

Paddle Australia strives to ensure that Children and Young People participating in our sport are aware of the acceptable limits of their behaviour so that we can provide a positive experience for all participants.

However, Paddle Australia acknowledges that there are times when an individual may be required to use appropriate techniques and behaviour management strategies to ensure:

- an effective and positive environment; and
- the safety and/or wellbeing of Children, Young People or personnel participating in our sport.

We require all persons involved in our sport to use strategies that are fair, respectful and appropriate to the developmental stage of the Children or Young People involved. All Children and Young People need to be provided with clear directions and given an opportunity to redirect their misbehaviour in a positive manner.

Under no circumstances are persons involved in our sport to take disciplinary action involving physical punishment or any form of treatment that could reasonably be considered as degrading, cruel, frightening, humiliating or discriminatory.

5. ADHERING TO ROLE BOUNDARIES

Paddle Australia Personnel should not, of their own volition or at the request of a member of the paddling community, act outside the confines of their duties (as determined by their role) when involved in our sport.

Without express authorisation from a Chief Executive Officer of Executive Officer, Paddle Australia Personnel must not:



- provide unauthorised transportation to a Child or Young Person, subject to the guidelines contained in the Transporting Children section below;
- engage in activities with Children or Young People who are participants and members of our sport outside Paddle programs and services;
- provide any form of support to a Child or Young Person or their family, unrelated to our sport;
- seek contact with Children or Young People (or former participants) outside our sport, including through online and social media;
- involve themselves in a Child or Young Person's private matters, including family matters, unless the Child or Young Person is at risk of harm; or
- where there is no existing social, personal or family relationship prior to engaging in services in our sport, accept an invitation to attend any private social function at the request of a Child or Young Person who has participated, or is participating, in our sport – or at the request of their family.

Any person that becomes aware of a situation in which a Child or Young Person requires assistance that is beyond the confines of that person's role, or beyond the sporting environment, should, at the earliest opportunity, seek advice from the Chief Executive Officer of Executive Officer, including about whether or not to contact the Child or Young Person's parent or quardian.

6. USE OF LANGUAGE AND VOICE

Language and tone of voice used in the presence of Children and Young People should:

- provide clear direction, boost their confidence, encourage or affirm them;
- not be harmful to Children or Young People in this respect, all persons should avoid language that is:
 - discriminatory, racist or sexist;
 - derogatory, belittling or negative, for example, by calling a child a 'loser' or telling them they are 'too fat';
 - intended to threaten or frighten; or
 - profane or sexual.

7. SUPERVISION

Paddle Australia Personnel are responsible for supervising the Children and Young People engaged in our sport to ensure those participants:

- engage positively with our sport;
- behave appropriately toward one another;
- comply with the specific safety requirements of the activity including the Paddle Australia Safety Guidelines; and



are in a safe environment and are protected from external threats.

Paddle Australia Personnel are required to avoid one-to-one unsupervised situations with Children and Young People in our sport, and (where possible) to conduct all activities and/or discussions with Children and Young People in view of other colleagues or personnel.

8. USE OF ELECTRONIC OR ONLINE COMMUNICATIONS

Paddle Australia Personnel will aim to communicate with athletes through email, text and online messenger services (in particular when overseas). Where an Athlete is under 16 years of age, Paddle Australia Personnel endeavour to ensure that all forms of communication are directed through the parent / guardian. Where on occasion direct communication is needed, Paddle Australia Personnel will ensure a parent / guardian is copied into that communication whenever practically possible to do so.

Where an Athlete is aged 16 -17, PA will request consent from the parent / guardian to communicate directly with the Athlete through appropriate means. The parent/ guardian may request copies of such communication if they wish to do so. Where communication includes content regarding Performance, Injury & Illness, Discipline & Behaviour or similar level of content Paddle Australia Personnel will ensure a parent / guardian is copied into that communication whenever practically possible to do so.

Where a parent is not included in the communication:

- restrict communication to issues directly associated with delivering our sport, such as advising that a scheduled event is cancelled;
- limit the personal or social content in such communications to what is required to convey the service-related message in a polite, friendly manner. In particular, do not communicate anything that a reasonable observer could view as being of a sexual nature:
- do not use such communication to promote unauthorised 'social' activity or to arrange unauthorised contact;
- do not request a Child or Young Person to keep a communication a secret from their parent or guardian; and
- do not request 'friends', 'follow' or communicate with Children or Young People using Facebook, Instagram, Twitter, Snapchat (or other social networking sites), Internet chat rooms, game sites or similar forums.

9. GIVING GIFTS

Paddle Australia Personnel may only give a gift to a Child or Young Person engaged in a paddling program, activity or service when:

- a) The manager of the paddling program has provided their consent being satisfied that the giving of the gift is appropriate and proportionate in the circumstances; and
- b) Parents/guardians have provided prior consent for any gift given.



10. PHOTOGRAPHS OF CHILDREN AND YOUNG PEOPLE

Subject to the Paddle Australia terms of registration or the engagement of Children and Young People by Paddle Australia for the promotion of Paddle Australia Programs and Services governed by a separate agreement with a Child or Young Person (and their parent or guardian), under this Code of Behaviour:

- Children and Young People are to be photographed while involved in our sport only if:
 - the Child or Young Person's parent or guardian has provided prior approval for the photographs to be taken or for the video footage to be captured;
 - the context is directly related to participation in our sport;
 - the child is appropriately dressed and posed;
 - the image is taken in the presence of other colleagues or personnel.
 - images are not to be distributed (including as an attachment to an email) to anyone outside the Affiliated Association and Club other than the child photographed or their parent, without knowledge and approval of the Chief Executive Officer of Executive Officer; and
 - images are not to be exhibited on our websites or in our publications (annual report) without the parent or guardian's knowledge and approval (through a signed image consent form), or such images must be presented in a manner that de-identifies the Child or Young Person.

11. PHYSICAL CONTACT WITH CHILDREN AND YOUNG PEOPLE

Any physical contact with Children and Young People must be appropriate to the delivery of our sport such as assisting with techniques, fitting Paddle equipment and based on the needs of the Child or Young Person (such as to assist a Child or Young Person) rather than on the needs of Paddle Australia Personnel.

Under no circumstances should any person have contact with Children or Young People participating in our sport that:

- involves touching of:
 - genitals;
 - buttocks:
 - the breast area

other than as part of delivering medical or allied health service by a health care professional;

- would appear to a reasonable observer to have a sexual connotation;
- is intended to cause pain or distress to the Child or Young Person for example physical punishment;
- is overly physical (for example, wrestling, horseplay, tickling or other roughhousing);



- is unnecessary (for example, assisting with toileting when a Child or Young Person does not require assistance);
- is initiated against the wishes of the Child or Young Person, except if such contact is necessary to prevent injury to the Child or Young Person or to others, in which case:
 - physical restraint should be a last resort;
 - the level of force used must be appropriate to the specific circumstances, and aimed solely at restraining the Child or Young Person to prevent harm to themselves or others; and
 - the incident must be reported to the Chief Executive Officer of Executive Officer as soon as possible.

Paddle Australia Personnel are required to report to the Chief Executive Officer of Executive Officer, any physical contact initiated by a Child or Young Person that is sexual and/or inappropriate, for example, acts of physical aggression, as soon as possible, to enable the situation to be managed in the interests of the safety of the Child or Young Person, all other participants and persons involved in our sport.

12. ATTENDING TO AN INJURED OR UNWELL CHILD OR YOUNG PERSON

Only persons who are qualified in administering first aid or treating sports injuries should attempt to treat an injury. Any person administering first aid should avoid treating injuries out of sight of others.

Other considerations include:

- the safety and wellbeing, comfort level and privacy of the Child and Young Person should always be the priority;
- only uncover and treat the injured area, ensuring the privacy of the Child and Young Person at all times;
- always report injuries and any treatment provided to the Child or Young Person's parent or guardian and document the incident notifying the Chief Executive Officer of Executive Officer; and
- if necessary, seek medical attention as soon as possible or recommend that the Child or Young Person's parent or guardian seeks medical attention.

13. OVERNIGHT STAYS AND SLEEPING ARRANGEMENTS

Overnight stays are to occur only with the prior written approval of the relevant Chief Executive Officer or Executive Officer or Nominated Supervisor (as the case may be) and the prior written consent of the parent or guardian of the Children or Young People involved.

Tours and overnight stays are only supported by Paddle Australia when they are arranged by a State Association or Paddle Australia.

Paddle Australia does not support any Tours or overnight stays unless such Tour or overnight stay has been approved by the relevant State Association.



Practices and behaviour by all persons during an overnight stay must be consistent with the practices and behaviour expected during delivery of our sport at other times. All adults involved in overnight stays must have provided the relevant Working With Children Check documentation to the relevant State Association.

Standards of conduct that must be observed by Paddle Australia Personnel involved during an overnight stay include:

- ensuring that there is a record of attending personnel and a designated Tour manager;
- providing Children and Young People with privacy when bathing and dressing;
- observing appropriate dress standards when Children and Young People are present such as no exposure to adult nudity;
- not allowing Children and Young People to be exposed to pornographic material, for example, through movies, television, the Internet or magazines;
- where practically possible not leaving Children and Young People under the supervision
 or protection of unauthorised persons such as hotel staff or friends. There may be
 situations where it is appropriate, subject to an assessment of risk and contingency plans
 being in place, to allow a 16-17 year old age to remain at a team hotel (whilst staff are
 located elsewhere);
- attending Paddle Australia Personnel and Tour manager must not consume alcohol or other substances that would affect their judgment;
- ensuring that sleeping arrangements do not compromise the safety of Children and Young People by:
 - observing adequate adult to children ratios;
 - ensuring that accommodation includes separate beds for all persons attending the overnight stay or Tour; and
 - > not allowing Children or Young People to be accommodated without adequate supervision;
- the right of Children and Young People to contact their parents, or others, if they feel unsafe, uncomfortable or distressed during the stay; and
- parents expecting that their children can, if they wish, make contact.

14. CHANGE ROOM/AREA ARRANGEMENTS

It is appreciated that due to the nature of our sport, areas for changing, whether pre-, during-, or post-participation, may be informal and/or poorly developed when compared with other sports. Irrespective, Paddle Australia Personnel are required to supervise Children and Young People using change rooms/areas while balancing a Child or Young Person's right to privacy.

In addition, Paddle Australia Personnel should:

 avoid one-on-one unsupervised contact with Children and Young People at all times in the change room/area (other than their own Child or Young Person);



- not dress or undress in the change room/area while Children and Young People (other than their own Child or Young Person) are present, unless the Child or Young Person is part of a Senior team and there are other members of the team in the change room;
- not take photos, videos or other recordings (or allow photos, videos or other recordings to be taken) of Children and Young People in the change room/area;
- ensure adequate and appropriate supervision of any change room/area when it is being used by Children and Young People;
- ensure a level of supervision for preventing abuse and general misbehaviour by members of the public, adults and Children and Young People using the change room/area, whilst recognising the right to privacy; and
- where available, ensure female and males use separate change rooms/areas. When this is not possible, a staggered approach should be taken to ensure each gender has privacy.

15. USE OF, POSSESSION OR SUPPLY OF ALCOHOL AND DRUGS

Paddle Australia Personnel who are delivering a program or service involving Children and Young People, must not:

- use, possess or be under the influence of an illegal drug;
- use or be under the influence of alcohol whilst delivering a program or service;
- be incapacitated by any other legal drug such as prescription or over-the-counter drugs whilst delivering a program or service;
- supply alcohol or drugs (including tobacco) to Children and Young People participating in our sport in any circumstance.

Use of legal drugs other than alcohol is permitted, provided such use does not interfere with the person's ability to provide the appropriate level of care to Children or Young People participating in our sport.

Paddle Australia Personnel should be aware of any relevant Alcohol, Drug Use and Smoking Policies which may include additional requirements.

16. TRANSPORTING CHILDREN

Paddle Australia acknowledges that from time to time there are valid reasons for transporting Children and Young People. Children and Young People are to be transported by Paddle Australia Personnel only:

- in circumstances that are directly related to the delivery of our sport;
- in accordance with the relevant Working With Children legislation, as appropriate;
- with the prior written consent from the Child or Young Person's parent or guardian by way of a signed 'Parent/Guardian Transportation/Pick Up Approval' form; and
- with an acknowledgment of the Chief Executive Officer of Executive Officer of the parent or quardian's consent.



A Parent/Guardian Transportation Approval form should be completed, detailing the following information in order to obtain the relevant consents and approvals:

- the form of transport proposed, such as private car, taxi, self-drive bus, bus with driver, train or plane;
- the reason for the journey;
- information regarding any proposed stops or side trips; and
- details of anyone who will be present during the journey other than the personnel who are involved in delivering our sport.

In the event that it is not practicable for the person to obtain prior written approval or consent, Paddle Australia Personnel must notify in writing the details of the travel to the Chief Executive Officer or Executive Officer, or their delegate, as soon as practicable following completion of the journey.

Further, where it is not possible for a parent or guardian to provide this form in advance, the parent or guardian should send a text message and/or email to the Team Coach, Team Manager and the Association or Club Chief Executive Officer of Executive Officer providing such approval. This approval should be documented by the Association or Club Chief Executive Officer of Executive Officer.

17. PICK UP AND COLLECTION OF CHILDREN AND YOUNG PEOPLE

Paddle Australia Personnel must:

- make sure Children and Young People and their parents or guardians know the time and location of training and events, including start and finish times;
- arrive before scheduled training or event times to ensure that Children and Young People are not left unattended;
- have an accessible register of parent and guardian emergency contact numbers and an operational phone;
- ensure they are aware of alternative pick up arrangements for Children and Young People and that the parent or guardian has provided consent;
- ensure that if a parent or guardian is late, they make reasonable attempts to contact them. It is not the responsibility of persons involved in our sport to transport Children or Young People home if their parent or guardian is late for pick up;
- ask the second last Child or Young Person and their parent or guardian to wait along with the supervising person until the final Child or Young Person is collected;
- not leave the training or event until all Children and Young People have been collected by their parents and guardians; and
- ask the parents or guardians to collect their Children or Young People from a designated location if available.



'Parent/Guardian Transportation/Pick Up Approval' forms for parents, specifying who may pick up their Child or Young Person from training and events are recommended by Paddle Australia. If in doubt, contact the parent or guardian before releasing the Child or Young Person into the care of a person other than the parent or guardian.

If a parent or guardian is repeatedly late for the collection of their Child or Young Person, the person responsible for the group should notify the Chief Executive Officer of Executive Officer.

18. MONITORING AND REVIEW

This document will be reviewed regularly, in consultation with stakeholders. Some circumstances may trigger an early review, this includes but not limited to legislative changes, organisational changes, incident outcomes and other matters deemed appropriate by Paddle Australia.

19. RELEVANT DOCUMENTS AND RESOURCES

Paddle Australia's Policy for Safeguarding Children and Young People

Paddle Australia's Commitment to Safeguarding Children and Young People (embedded within Paddle Australia's Policy for Safeguarding Children and Young People)

Paddle Australia's Looking After Our Kids Code of Behaviour -Clubs

Paddle Australia's Looking After Our Kids – Responding to incidents, disclosures and suspicions of child abuse for State Paddle Associations and Affiliated Clubs

Play by the Rules – Child Protection Online Course

www.playbytherules.net.au/online-courses/child-protection-online-course

20. ACKNOWLEDGEMENT

I acknowledge that I have read and agree to be bound by Paddle Australia's Looking After Our Kids Code of Behaviour Paddle Australia Personnel and Paddle Australia's Policy for Safeguarding Children and Young People.

21. DEFINITIONS

Paddle Australia Personnel means:

- a) directors and officers of Paddle Australia, the State Paddle Associations;
- b) Employees of, including technical officials appointed by, Paddle Australia or the State Paddle Associations;
- c) contractors and consultants engaged by Paddle Australia or the State Paddle Associations under a Contractor Agreement, Consultancy Agreement or other Agreement to this effect;
- d) board and/or committee members of Paddle Australia or the State Paddle Associations; and
- e) volunteers of Paddle Australia or State Paddle Associations.



Paddle Representative means:

- a) directors, committee members and officers of a Club;
- b) employees, consultants or contractors of a Club;
- c) volunteers of Club;
- d) coaches (including assistant coaches), who:
 - hold a Paddle Australia Qualification Scheme accreditation unless the coach falls within the definition of Paddle Australia Personnel;
 - are appointed and/or engaged by a Club;
 - iii. have an agreement (whether or not in writing) with a Club to coach in a facility owned or managed by the State Paddle Association; or
 - iv. have an agreement (whether or not in writing) with a Club to coach in a facility owned or managed by the Club;
- e) selectors and other officials, who:
 - hold a Paddle Australia officiating accreditation unless the official falls within the definition of Paddle Australia Personnel; or
 - ii. officiate at Clubs;
- f) team support staff; and
- g) parents/guardians holding a specific role within the Club (including regular scorers).